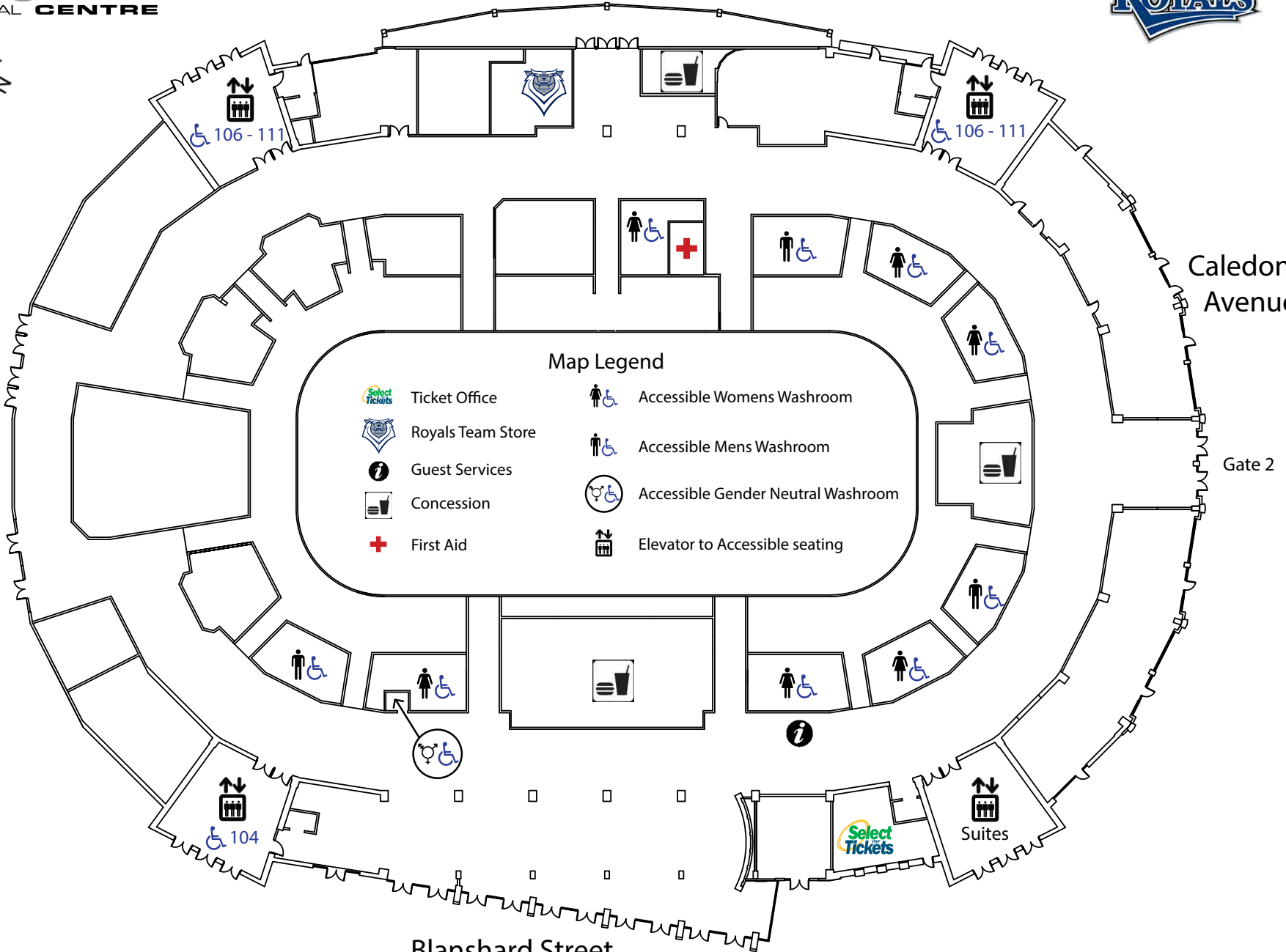


Quadra Street  
Gate 3

Pembroke Street

Caledonia Avenue



Map Legend

- Ticket Office
- Royals Team Store
- Guest Services
- Concession
- First Aid
- Accessible Womens Washroom
- Accessible Mens Washroom
- Accessible Gender Neutral Washroom
- Elevator to Accessible seating

Blanshard Street  
Gate 1

Gate 2



### **ACCESSIBLE PARKING:**

Parking spaces for patrons with accessibility/mobility impairments are located on the east side of the arena in the main parking lot. The parking charge for events and hockey games is \$15.00 per vehicle.

### **ACCESSIBLE SEATING:**

The arena has dedicated accessible seating areas available for all events at the Centre. Accessible seating is located at various vantage points based on the type of event. One attendant/companion ticket may be sold with each wheelchair ticket and a chair will be provided for the guest's attendant/companion. Guests can contact the Select Your Tickets box office at 250-220-7789 for more information regarding the availability of accessible seating. Please inform the ticket agent of any special needs you may have when you are purchasing your ticket.

### **CONCESSIONS:**

All concession stands in the arena concourse are at a height which allows for wheelchair access.

### **ENTRANCES & ELEVATORS:**

All entrances at the Save-On-Foods Memorial Centre are accessible. However, the most convenient entrance for guests using a wheelchair/walker/assistance device is our drop off and pick up area, located on the east side of the building at Gate #3. All three of the elevators that provide access to our

accessible seating areas have push button access. **\*Please see map on reverse side for locations**

### **GUEST SERVICE DESK:**

The Guest Services desk is located in the main concourse outside Section 115 and can provide assistance to guests with disabilities and/or accessibility restrictions.

### **SERVICE ANIMALS:**

Registered service animals are welcome at the Save-On-Foods Memorial Centre. Please notify the ticket agent at time of purchase if an aisle seat is required for your service animal.

### **TEXT-TO-GUEST SERVICES:**

During all events at the Centre, patrons can use our 'Text to Guest Services' number (778-978-8078) to request assistance or notify the building of any possible issues.

### **WASHROOMS:**

All washrooms in the arena are wheelchair accessible. In addition, accessible gender neutral washrooms are located on the concourse level outside Section 102, in the Club Lounge above Section 111 and in the Lion's Den Restaurant.

*QUESTIONS REGARDING THE ACCESSIBILITY OF THE SAVE-ON-FOODS MEMORIAL CENTRE CAN BE DIRECTED TO THE GUEST SERVICES DEPARTMENT AT:*

**250-220-2602**

*ALTERNATIVELY, OUR STAFF ARE AVAILABLE TO SPEAK TO/ASK QUESTIONS OF IN PERSON DURING ALL EVENTS.*



**save on foods**  
MEMORIAL CENTRE

## **ARENA ACCESSIBILITY**

**INFORMATION  
+ SERVICES**

**1925 BLANSHARD STREET  
VICTORIA, B.C. V8T 4J2**

**PHONE: 250-220-2600  
EMAIL: [info@sofmc.com](mailto:info@sofmc.com)**

**WWW.SOFMC.COM**